



Glendive Medical Center

COMMUNITY BENEFIT REPORT 2020

A YEAR OF GRACE AND GROWTH



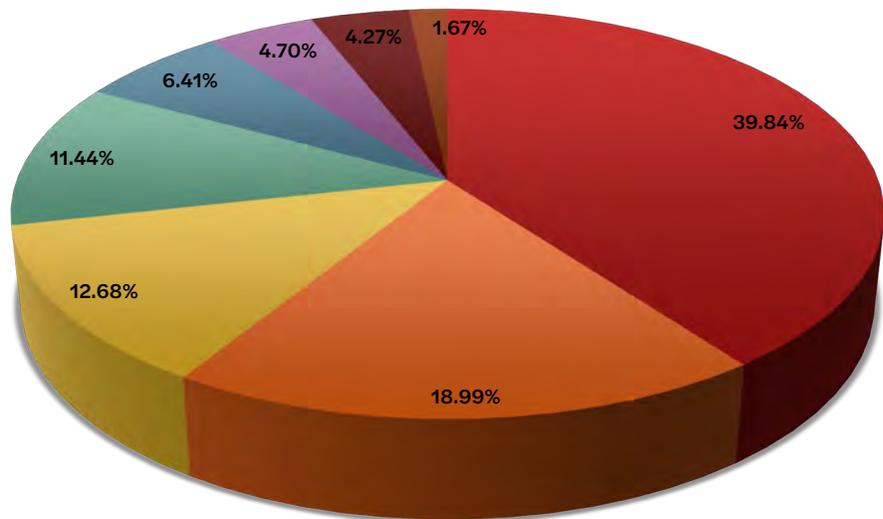
Rural is a term that means so much more these days. This past year has taught us that we are not silos in our community and must lean on each other in the face of adversity. Last year, when our staff didn't have adequate personal protective equipment (PPE) because of national shortages, our community rallied. You made homemade masks and gowns, donated gloves, food, and money to help keep our team and patients safe. Your drive-by Friday night salutes were appreciated by our staff and your graciousness during that time made our days brighter. When COVID-19 cases were increasing, we partnered with our health department and the National Guard to provide free mass public testing stations. Our hospital jumped to action during the spike in November and December and not only were we able to stick to our strategic plan while navigating care during the pandemic, we were able to remain financially solvent as well as help our local community college by providing their meals each day for several months. We adapted to continue to provide care and services that allowed patients to be seen whether they were in

our facility or at home. In a year where so much was halted or limited, we expanded services including a new MRI building and equipment, CT Scanner, Ultrasounds, C-Arm Xray, and most recently, a complete renovation to Acute Care, Pharmacy, and Lab. Beyond the growth, what is most admirable is the tenacity of our community and the staff at Glendive Medical Center. When the going got tough, we pulled ourselves up and through one of the most challenging years. While the pandemic isn't over yet, there is a great hope that together we can navigate anything with the strength of our community and the graciousness of patients like you.

-Parker Powell, CEO

REVENUE PAYOR MIX

- Medicare
- Medicaid
- Commercial
- BCBS
- Self Pay - EC
- Government
- Self Pay
- Other



TOTAL ANNUAL OPERATING EXPENSES

	Percentage	Expense
Salaries and benefits	57.17%	28,426,348.00
Cost of drugs, food, supplies, and other	18.41%	9,153,806.00
Purchased services and contract labor	17.65%	8,776,270.00
Depreciation and contract labor	4.93%	2,449,917.00
Interest	1.84%	916,388.00
		49,722,729.00

PATIENT VISITS

Fiscal Year	2020	2019	2018	2017	2016
Emergency Department	3592	3865	3712	3849	3769
Gabert Clinic	22366	19568	21113	21248	20816
Surgical Services	918	774	929	969	764
Outpatient Visits	18869	19814	17787	14741	16665
Imaging Services	11104	10648	10481	10069	10250
Hospital Admissions	543	421	479	590	486
Newborn Deliveries	70	59	58	87	90
Outpatient Nursing (chemo/infusions)	1365	1511	1590	1638	1492

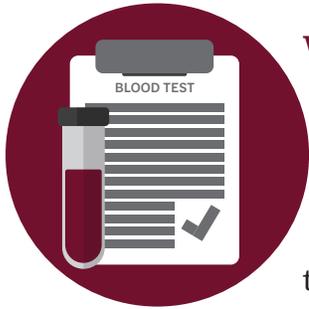
COMMUNITY BENEFIT

Fiscal Year	Charity Care	Provision for Bad Debt	Contractual Discounts	Total Unpaid Services	Gross Patient and Resident Revenue	Net Patient and Resident Revenue
2016	371,922.00	4,947,055.00	16,283,252.00	21,602,229.00	55,503,778.00	33,901,549.00
2017	819,779.00	2,182,185.00	12,453,213.00	15,455,177.00	60,707,809.00	45,252,632.00
2018	93,444.00	2,008,273.00	16,381,043.00	18,482,760.00	62,758,544.00	44,275,784.00
2019	21,954.00	1,908,922.00	18,154,266.00	20,085,142.00	64,709,212.00	44,624,070.00
2020	203,025.00	1,858,740.00	19,252,298.00	21,314,063.00	70,141,134.00	48,827,071.00

COMMUNITY OUTREACH

Let's Get Squished

While COVID-19 cases increased, our focus on all illnesses did not waver. We continued with our annual “Let’s Get Squished” breast cancer awareness walk/run through a virtual race on Saturday, October 10, 2020. 120 participants walked in all areas of the United States to raise awareness and provide support for those who have fought or are fighting breast cancer. The annual walk was a success and we were able to raise \$3,425 towards “comfort baskets” for patients who are diagnosed with, or receiving treatment for breast cancer at GMC. The comfort baskets include items that patients will need while going through chemotherapy and radiation like large, warm blankets, silk pillowcases, special lotions and chapsticks. The baskets also include uplifting items like inspirational tumblers, journals, activity books, and gift cards for self-care. The items in the baskets have been thoughtfully curated by the staff in chemotherapy as well as suggestions from recipients.



Wellness Panels at Reduced Costs

While we were unable to provide a community health fair in 2020, we continued to provide Wellness Panels at a reduced cost for the public. GMC provides the largest selection of blood panels in the area at reduced rates. These include the Annual Wellness at \$40, A1C at \$15, PSA at \$20, and the newly added Anemia Panel with Vitamin D at \$40. The public can stop in at any time and request these panels at the reduced rate twice per year.

Mass Testing and Vaccinations for COVID-19

Glendive Medical Center was happy to partner with the Dawson County Health Department to provide free mass testing clinics in 2020 as well as mass vaccination clinics in 2021. In an effort to curb the spread of coronavirus, GMC and DCHD worked diligently to coordinate and provide these services frequently to the community throughout the past year and will continue to work together into the next year to diligently stay abreast of the virus.



GROWTH

Providing the Best Diagnostics in Eastern Montana

“Go big or go home” is a phrase that could apply to the level of new diagnostic equipment that has been added to Glendive Medical Center in the past few years. In 2018, we were the only facility in the country besides Boca Raton, Florida to launch the Pristina 3-D Mammography Suite with the highest level of imaging and low dose of radiation. Thanks to this equipment, we have detected aggressive breast cancer in the earliest stages. We have also added a new Fluoroscopy for our Speech Language Therapy to benefit many patients including those who have suffered from strokes. Our



Siemens Healthineers
SOMATOM® go CT Scanner



GE OEC Elite
C-Arm X-Ray

new MRI machine and building were added in the Fall of 2020 with more space and comfort for patients.

We recently obtained a brand new CT Scanner and 4-D ultrasounds that provide the ultimate in diagnosis and treatment for patients and provide parents-to-be a first glimpse at their new baby's features. Thanks to the Foundation and supporters of the annual Grill & Chill fundraiser, we recently purchased a new C-Arm Xray that benefits patients in surgery, pain management, and chemotherapy. Glendive Medical Center continues to progress towards the goal of providing the absolute best care possible so you don't have to drive long distances for care. This is thanks to excellent staff, tools, and community members like you!

PROVIDING THE BEST CARE POSSIBLE, CLOSE TO HOME!

GLENDIVE MEDICAL CENTER FOUNDATION

Glendive Medical Center Foundation mission is to provide the opportunity and means for friends and neighbors to give financial support to Glendive Medical Center. This past year has seen support through the community in ways that were not expected! From unending donations through the pandemic to tremendous support through the Tree of Lights, Scholarship programs, and Grill & Chill, we have seen a shift for gratefulness in healthcare and we can all agree that in times like these, hospitals are a beacon of hope. We have fortunately seen growth in our Foundation and appreciate the support of the community as we continue to grow services and expand necessary equipment for patient care. Medical equipment continues to rise in cost and your generosity provides a legacy for generations to come in Eastern Montana. We thank you for your help in building this legacy.

Foundation Assets

2017	2,190,704.00
2018	2,057,290.00
2019	2,275,497.00
2020	2,508,765.00
2021	2,805,010.00

SERVICES OFFERED AT GMC



ANESTHESIA



LONG TERM CARE



AUDIOLOGY



NEUROLOGY



BEHAVIORAL
HEALTH



OPHTHALMOLOGY



CANCER CARE/
ONCOLOGY



ORTHOPEDICS



CARDIOLOGY



PEDIATRICS



DERMATOLOGY



PHYSIATRY



DIABETES
EDUCATION



PHYSICAL, SPEECH
& OCCUPATIONAL
THERAPY



EMERGENCY
DEPARTMENT



PODIATRY



ENT



PULMONOLOGY



FAMILY
MEDICINE



SURGERY



FOOD &
NUTRITION



TRANSITIONAL
CARE



HOSPICE



URGENT CARE



IMAGING



UROLOGY



INTERNAL
MEDICINE



VISITING NURSE



LABORATORY

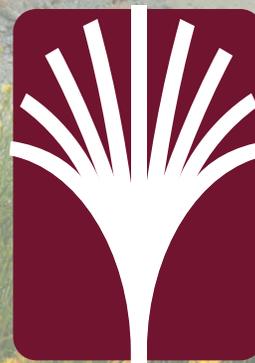


WOMEN'S HEALTH

OUR MISSION

WE ARE COMMITTED TO

*caring,
healing,
AND
a healthier
community.*



**Glendive
Medical
Center**

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