



**Glendive
Medical
Center**

COMMUNITY BENEFIT REPORT 2022

CEO MESSAGE



At Glendive Medical Center (GMC), we are deeply committed to improving health and expanding care in our region. Nowhere is this more visible than with our outreach and growth we have seen at GMC. Specifically, the Montana Department of Public Health and Human Services (DPHHS) awarded GMC with a Cardiac Care award recognizing high quality care for emergency room patients with cardiac symptoms. GMC has participated with this program for several year to continue to improve outcomes for patients.

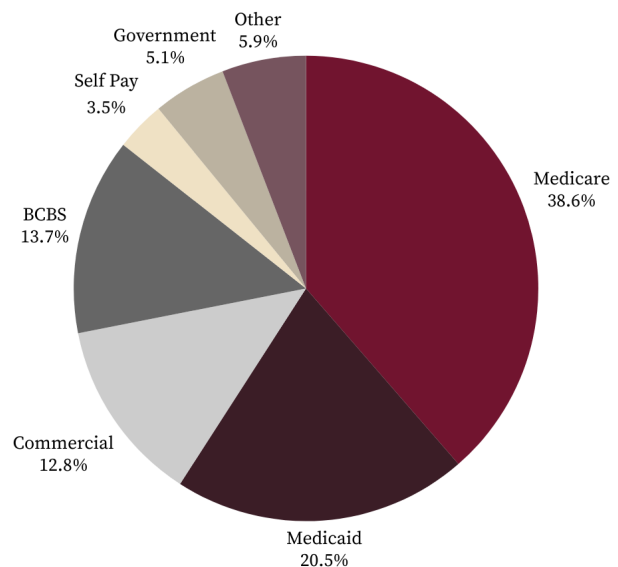
FY2022, Glendive Medical Center invested in services and activities benefiting our neighbors through health improvement programs and training of staff in community-focused care. We also continued to provide essential pandemic support, operating vaccination sites and providing testing in partnership with Dawson County Public Health Department. In addition to caring for COVID-19 patients, we remodeled several patient areas with COVID-19 Relief Funds to improve efficiency and expansion for services during a pandemic.

We are excited to add Nuclear Medicine to our imaging services, allowing more accurate diagnosing and precise treatment. This is also part of Phase II of implementing a breast cancer center at GMC. To further help our patients, we have found new ways to help with the cost of healthcare and have collaborated with Commerce Healthcare to provide manageable payments with no interest. Our organization has held food drives, blood donation drives, and reduced-cost blood panels to continue to support our community through a difficult economy.

-Parker Powell, CEO

REVENUE PAYOR MIX

Revenue Payor Mix - FY 22	
Medicare	38.61%
Medicaid	20.51%
Commercial	12.79%
BCBS	13.68%
Self Pay	3.46%
Government	5.10%
Other	5.85%



TOTAL ANNUAL OPERATING EXPENSES

Salaries & Benefits	53.80%	30,345,134
Cost of drugs, food, supplies, and other	18.83%	10,621,285
Purchased services and contract labor	20.90%	11,786,221
Depreciation	5.14%	2,898,749
Interest	1.33%	750,556

PATIENT VISITS

Fiscal Year	2022	2021	2020	2019	2018
Emergency Department	4,311	3,456	3,592	3,865	3,712
Gabert Clinic	25,461	22,625	22,366	19,568	21,113
Surgical Services	1,067	1,015	919	774	929
Outpatient Services	20,782	19,346	17,633	17,670	17,787
Imaging Services	13,138	12,324	11,101	10,648	10,481
Hospital Admissions	605	695	543	421	479
Newborn Deliveries	56	62	70	59	58
Laboratory Services	83,049	77,118	62,165	64,283	67,685

COMMUNITY BENEFIT

Fiscal Year	Charity Care	Provision for Bad Debt	Contractual Discounts	Gross Patient and resident Revenue	Net Patient and Resident Revenue
2022	124,974	1,360,307	21,538,909	72,434,792	\$49,410,602
2021	210,547	1,688,904	27,147,717	79,805,618	\$50,758,450
2020	203,025	806,174	22,477,745	68,930,239	\$45,443,295
2019	21,954	1,240,606	19,872,796	63,793,529	\$42,658,173
2018	93,443	1,418,723	19,165,129	61,807,987	\$41,130,692

COMMUNITY OUTREACH

GMC hosted two blood drives in 2022 in conjunction with Vitalant. Beau Kroll, Lab Technician successfully facilitated both drives in the community and collected 56 bags of blood total between the two events, which is an increase from the year before of 14 bags.

The Annual Grill & Chill was held in early June and proceeds were raised for a new exam tables in Gabert Clinic. The event was held with the family BBQ at the Fairgrounds on Friday evening and the golf tournament on Saturday. We had great attendance and nearly \$90,000 was raised towards the new exam tables.



The sixth annual “Let’s Get Squished” raised \$2,173 for patients diagnosed or receiving treatment for breast cancer at GMC. The event was held at Makoshika State Park with nearly 70 participants walking and running a time 5k. Radiology, Foundation, and Infusion staff have presented 31 luxurious “Comfort Baskets” to date to patients who have been diagnosed or are being treated for breast cancer.

The Annual Tree of Lights Memorial Program for families grieving the loss of loved ones was canceled again due to an increase in Covid-19 cases, but through the sales of memorial angels, was still able to raise over \$2,030 for equipment and needed items for GMC Hospice patients for 2023.

The GMC Foundation hosted the 2nd annual “Adopt-A-Senior” program to raise funds for gift baskets for residents at GMC long-term care facilities. The goal was met within one day and GMC embroidered zip-up cardigan jackets were given to all residents in Extended Care and The Heritage. The jackets were delivered by Santa to the residents the week of Christmas.

Due to rising costs of groceries, Glendive Medical Center held a food drive that gathered 231 lbs. of food for Dawson County Food Bank. GMC also gifted the food bank with a check of \$1,000.



GLENDIVE MEDICAL CENTER FOUNDATION

Glendive Medical Center Foundation mission is to provide the opportunity and means for friends and neighbors to give financial support to Glendive Medical Center. From unending donations through the pandemic to tremendous support through the Tree of Lights, Scholarship programs, and Grill & Chill, we have seen a shift for gratefulness in healthcare and we can all agree that in times like these, hospitals are a beacon of hope. We have fortunately seen growth in our Foundation and appreciate the support of the community as we continue to grow services and expand necessary equipment for patient care. Medical equipment continues to rise in cost and your generosity provides a legacy for generations to come in Eastern Montana. We thank you for your help in building this legacy.

FOUNDATION ASSETS

2018 \$2,057,290.00

2019 \$2,275,497.00

2020 \$2,508,765.00

2021 \$2,805,010.00

2022 \$2,307,244.00

GROWTH

We have added Nuclear Medicine to our growing list of services for patients. Nuclear Medicine is a specialized area of radiology that uses very small amounts of radiopharmaceuticals to assess bodily functions to diagnose and treat disease more precisely. The Nuclear Medicine space is in the former lab area across from outpatient registration. Behind Nuclear Medicine, a Visiting Providers suite has been added with exam rooms, waiting room, and check-in.



GMC received Covid Relief funds and began renovations in Acute Care, Pharmacy, and Lab in the Spring of 2021. The renovations were completed the Spring of 2022 and have been received with enthusiasm from patients and staff. The renovations provide better flow for staff and better accommodations, safety, and privacy for patients and their visitors.

We collaborated with MHA in implementing Alliance for Innovation on Maternal Health (AIM) patient-safety bundles in our hospital. Labor & Delivery staff completed this initiative that improves health outcomes for mothers and babies with the goal to reduce preventable maternal morbidity and mortality. Staff worked specifically with the obstetrical hemorrhage bundle alongside Montana Obstetrics and Maternal Support Group through a Simulation Leadership Academy that featured several in-hospital simulation trainings. GMC Obstetrics won a Quality award at Montana Hospital Association Healthcare Conference late September for their dedicated completion of obstetric hemorrhage training.

GMC implemented Commerce Healthcare, a program that allows patients to pay their out-of-pocket balances over time with zero annual percentage rate. GMC also went digital with their billing in 2022 – giving patients the option to opt for paper or digital.

SERVICES OFFERED AT GMC



ANESTHESIA



LONG TERM CARE



AUDIOLOGY



NEUROLOGY



BEHAVIORAL
HEALTH



OPHTHALMOLOGY



CANCER CARE/
ONCOLOGY



ORTHOPEDICS



CARDIOLOGY



PEDIATRICS



DERMATOLOGY



PHYSIATRY



DIABETES
EDUCATION



PHYSICAL, SPEECH
& OCCUPATIONAL
THERAPY



EMERGENCY
DEPARTMENT



PODIATRY



ENT



PULMONOLOGY



FAMILY
MEDICINE



SURGERY



FOOD &
NUTRITION



TRANSITIONAL
CARE



HOSPICE



URGENT CARE



IMAGING



UROLOGY



INTERNAL
MEDICINE



VISITING NURSE



LABORATORY

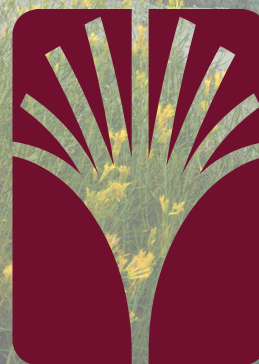


WOMEN'S HEALTH

OUR MISSION

WE ARE COMMITTED TO

*caring,
healing,
AND
a healthier
community.*



**Glendive
Medical
Center**

202 Prospect Dr., Glendive, MT 59330
406-345-3306 • www.gmc.org